

You will NOT need to make any changes to your property deed until your property is sold or you re-finance your mortgage.

E9-1-1 will notify GPS mapping companies of any/all road name changes. E9-1-1 will also notify phone service providers of the upcoming changes and the effective dates of those changes.

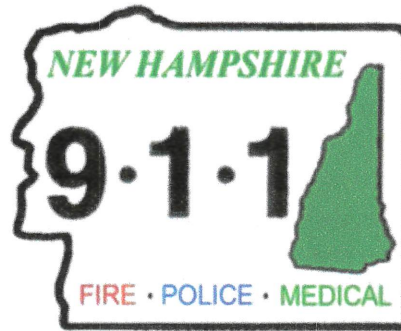
Q: I have had my address for the entire time I have lived in this community. It is part of my identity. Is there another way to go about this?

A: We completely understand that people have a connection to their address. The longer we live in one location, the more pride and affinity we hold for that particular address. Our children memorize it when they are young and they grow up knowing that it means “home”. It is truly special. However, what is more important is that emergency providers are able to reach you in that moment of sheer need when your loved one is having a medical emergency or their life is being threatened.

Those of us that have been tasked with keeping you and your family safe want the best possible opportunity to be successful when we are called upon. We hope you never need us, but if you do, we want to be there as quickly as humanly possible.

Division of Emergency Services and Communications

33 Hazen Dr
Concord, NH 03301
603-271-6911



To locate, communicate and connect people in an emergency with the help they need.



NH Department of Safety

Division of Emergency Services and Communications

PROPOSED 9-1-1 STANDARDIZATION – EXPLANATION & ANSWERS

Based upon addressing standards created and recommended by NENA (National Emergency Number Association) for addressing throughout the United States, the NH Division of Emergency Services and Communications, E9-1-1 has made recommendations for changes in your community. The standards are designed to: eliminate confusion, create consistent numbering with regard to distance, allow for any/all future expansion, and create consistency from community to community. Ultimately all of these things allow for the quickest and most accurate response from emergency services.



The NH Division of Emergency Services and Communications analyzed your communities' addressing and made recommendations based on the State of NH Addressing Standards.

Some of the most common addressing standards are as follows (not all inclusive):

- ≈ A single structure should not have more than one address
- ≈ An address should not be alpha numeric or fractional numeric
- ≈ Each addressable structure should have its own unique address (address numbers should not be duplicated)
- ≈ Addresses should be in proximity to each other (i.e. 30 should be across from 31)
- ≈ Addresses should be in sequence and be consistent with odd numbers on one side and even numbers on the other
- ≈ Any driveway that provides access to three or more addressable structures should be assigned a road name and the structures should be addressed from the newly named road
- ≈ Any road that contains disconnected road segments due to impassable portions are considered mutually independent therefore they should not have the same road name

Your local town 9-1-1 committee has thoroughly reviewed the recommendations for possible adoption in order to enhance the safety of the citizens in your community.

Q: *Wouldn't large, reflective signs at the bottom of a driveway serve the same purpose as naming the driveway?*

A: No. Locating an address that is off a driveway with 3-8 houses in the middle of the night during an emergency situation can be extremely difficult. Although posting large reflective numbers is better than nothing, creating a road name is ideal. A definitive intersection can be easily explained to all responders (i.e. "Third left off of Main St") even if they aren't familiar with the area. Furthermore, responders look for consistent numbering in regards to distance. Addresses are calculated based on the distance the driveway is from the beginning of the road. When there are multiple structures on a shared driveway, those structures take the available address numbers for structures further down the road. This means the addresses on the odd numbered side of the road may no longer line up with the address numbers on the even side of the road.

Q: *GPS knows where my house is. Why can't emergency responders use that technology?*

A: Responders could certainly use GPS to locate your residence when responding to a non-emergency call such as a lost dog, wallet or a non-severe medical call.

Time is critical during an emergency response. There is usually only one officer in the vehicle. The officer is using emergency lights and sirens while driving in excess of the speed limit. The officer is talking on the radio to collect as much

information as possible prior to arrival and requesting additional units, and/or providing instruction for other responders. That said, using additional technology while responding to an emergency would quite simply be unsafe. In an emergency situation, every second counts.

Q: *If my road name is going to change, do I even get a say in the new name?*

A: Absolutely! If there is a possibility of a road name change, please talk with your neighbors about suggestions. Remember the name cannot be similar to any other street name in your community and cannot contain numbers or directions. Bring any suggestions for consideration to the Board of Selectmen meeting.

Q: *Changing my address is extremely difficult and time consuming!*

A: It is true – changing your address is very inconvenient and can be time consuming. Your community has created a packet of information to make the process as simple as possible.

Additionally, your community will notify the US Postal Service (USPS) of any and all changes, as well as the effective date of the changes. You will NOT need to complete a change of address form with USPS.

You will be provided with a letter containing your new address that you can forward to your mortgage company or any other debtors/utilities.